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# OROMIA HEALTH BUREAU FIRST ANNUAL RESEARCH CONFERENCE

*Building a resilient health  
system to ensure the quality of health  
care during a public health emergency  
July 2022*



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# Implementation of Health Information System at Health Posts in Oromia Region



# Outline

- Background
- Objective
- Methodology
- Findings
- Conclusion
- Recommendations
- Acknowledgement





# Background



- Community Health Information System (CHIS) is part of the broader HMIS reform, designed and implemented within the framework of the Health Extension Program
  - Collects data on basic demographic statistics
  - Health service delivery
  - Utilization based on the health extension package in the health posts
- Currently CHIS is rolling out to all of the agrarian and pastoralist health posts in the region



# Background



- The Oromia regional health bureau conducts regular supportive supervision on a quarterly basis
  - With the aim of strengthening the health information system at all levels
- As part of this activity, assesement on implementation of CHIS was conducted
  - So that implementation of the specific dimensions of CHIS could be seen well in order to identify what is going well and not



# Objective



- To determine implementation of CHIS at selected health posts in Oromia region, in the second quarter of the Ethiopian fiscal year, 2014
  - October to December, 2014/2022



# Methodology



## What?

- Facility-based assessment on 22 randomly selected health posts from different Zones

## When?

- February 14-27, 2022

## Who?

- HIS experts from the regional health bureau in collaboration with personnel at different level



# Methodology



## How?

- Semi-structured checklist with four components:
  - CHIS supply (15%)
  - CHIS process (15%)
  - Data quality (30%)
  - Information use (40%)
- Descriptive analysis was conducted and results are presented using tables and graphs





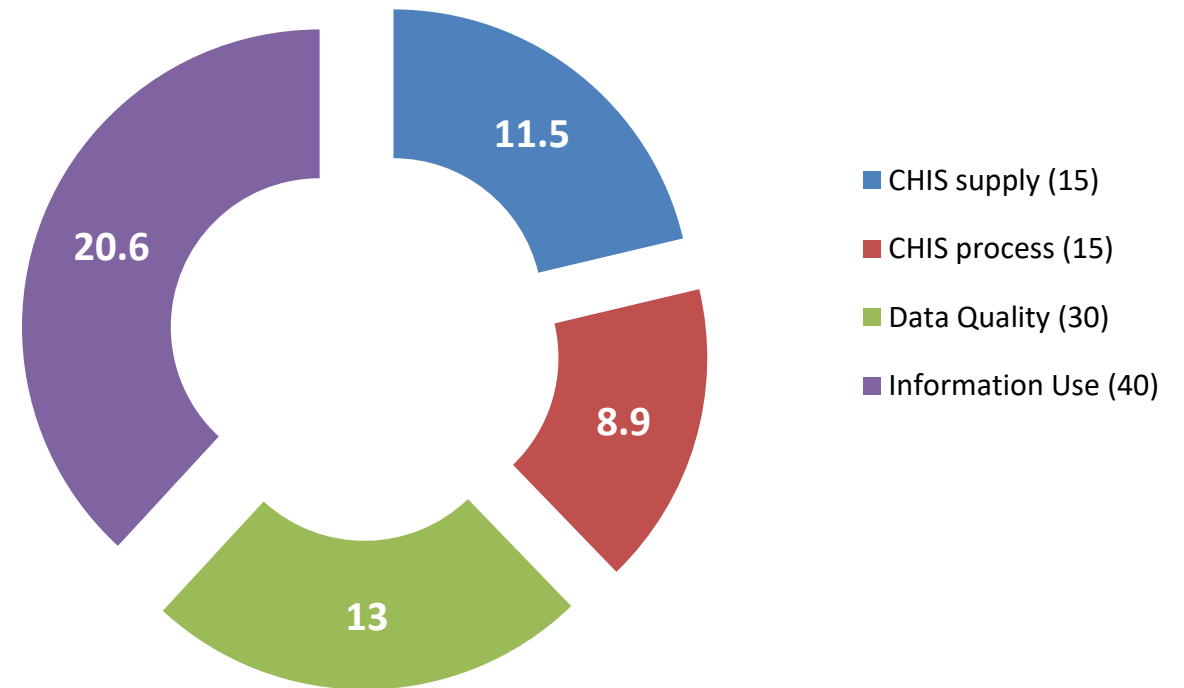
# Findings



The average implementation of CHIS at the health posts is found to be 54

- CHIS supply – 11.5/15 (76.6%)
- CHIS process – 8.9/15 (59.3%)
- Data Quality – 13/30 (43.3%) and
- Information Use – 20.6/40 (51.5%)

CHIS implementation with dimensions





# Findings



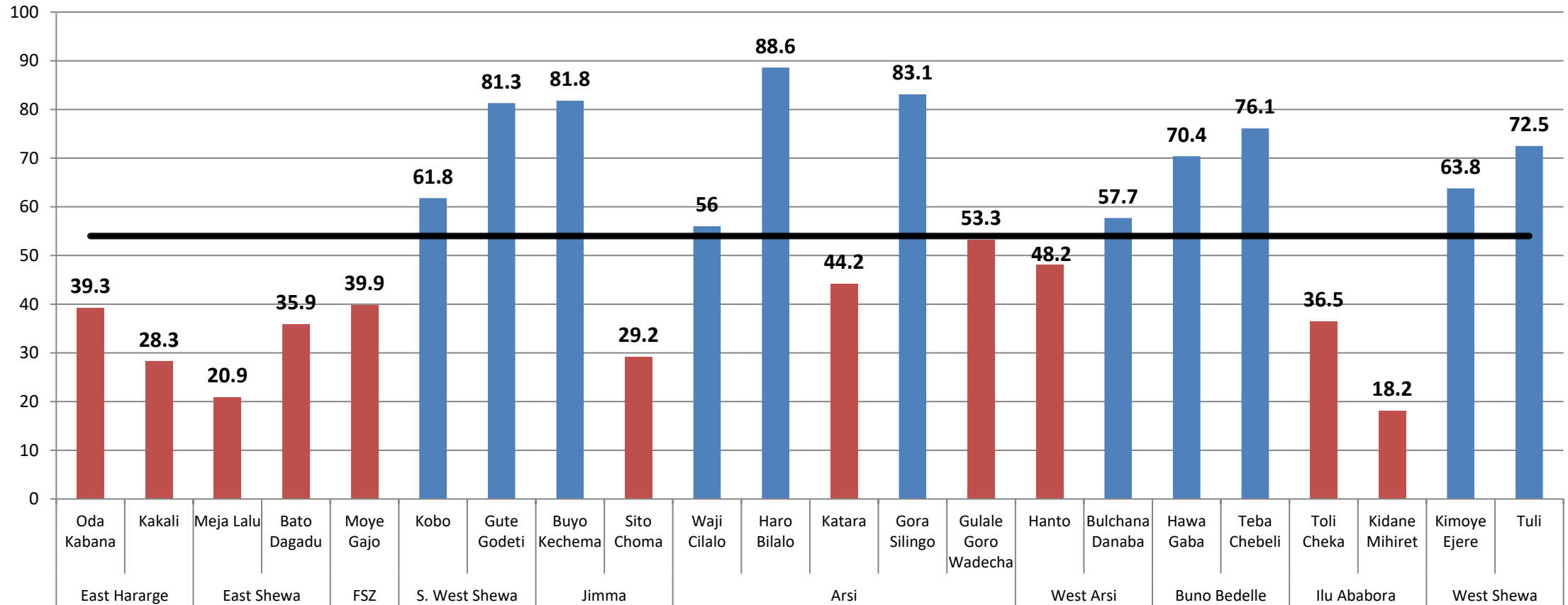
- Implementation of CHIS was found to be below the average level (54/100) at nearly half of the assessed health posts (10/22)
- Health posts assessed from *South West Shewa*, *West Shewa*, and *Buno Bedelle* Zones have CHIS implementation above the average level
- While all of the health posts from *East Hararge*, *East Shewa*, and *Finfinne Special Zones* have CHIS implementation below the average level



# Findings



Average Implementation of CHIS at HPs in Oromia, 2022





# Findings



Haro Bilalo HP (Arsi Zone) was found to be the best performer – 88.6 followed by other HP from the same zone (83.1) and Buyo Kechema, Jimma zone (81.8)

- CHIS supply – 13.6
- CHIS process – 12.5
- Data Quality – 22.5
- Information Use – 40

The list CHIS performance was observed at Kidane Mihiret HP (Ilu Abbabora Zone) - 18.2

- CHIS supply – 2.7
- CHIS process – 1.2
- Data Quality – 7.5
- Information Use – 6.8

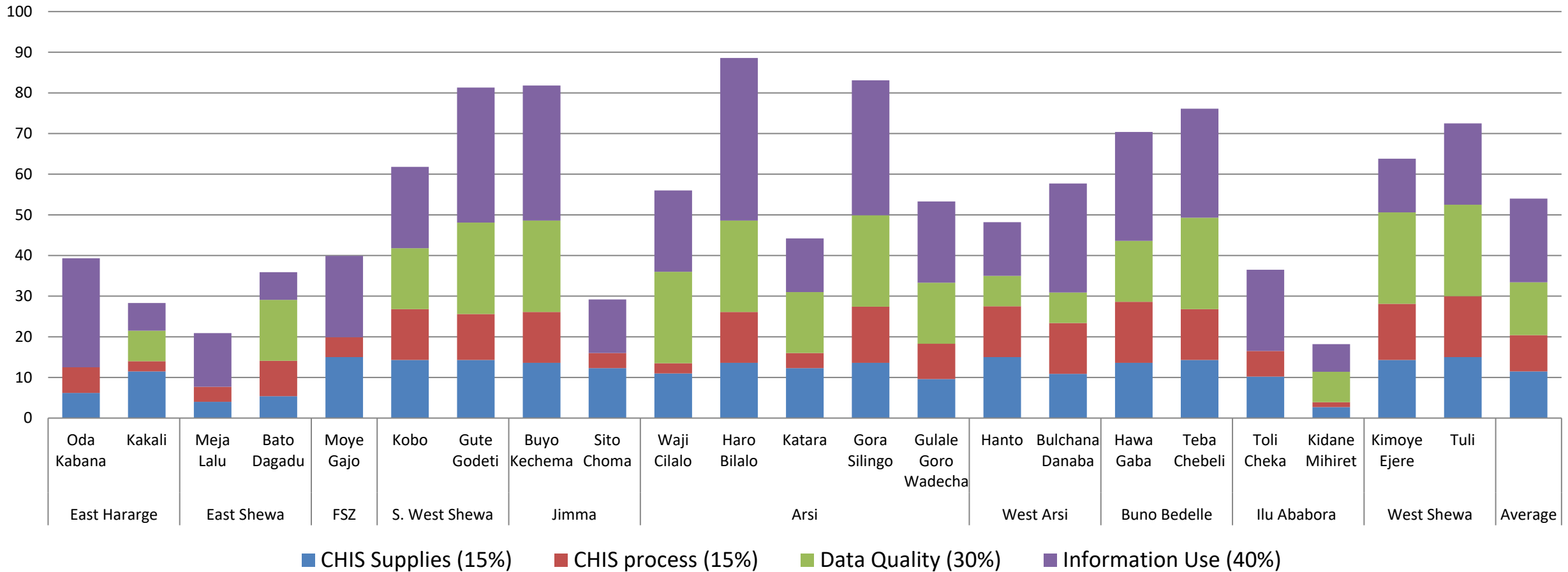
*The variation between the high performer and low performer is 63.6*



# Findings



### Implementation of CHIS by its dimensions at HPs in Oromia region, 2022





# Findings



- Supply for CHIS was found to be good (11.5/15) at the HPs
  - Commitment of the ministry and support from funding agencies and partners
  - A good opportunity to strengthen the HIS within the context of limited infrastructure and resource
- However, data quality was the least practiced health information system dimension at the health posts (13/30)
  - Though there is improvement in quality of data at health facilities (including HPs) in the recent years, the optimum level is not achieved yet
  - Emanate from different factors including organizational and behavioural



# Findings



- Among the CHIS Process, slightly more than half (8.9/15) were implemented at the health posts
  - Pointing out for a strong commitment among HEWs to update family folders (both hard copy and eCHIS); finalizing electronic household information registration; and use tally sheet and field book as a source document to produce report
- Information use was also among the CHIS dimensions expected to be improved along with data quality (20.6/40)
  - Poor knowledge on data analysis on key indicators
  - Irregular performance review with stakeholders
  - Absence of action plan for prioritized problems, and follow up



# Conclusion



- Implementation of CHIS at health posts of Oromia region (in the second quarter of 2014) is low with a great variation among the HPs
  - Poor data quality takes the lion share in deteriorating the status of CHIS at the health posts
    - Poor record/report completeness and timeliness
    - Poor practice of Lots Quality Assurance Mechanism (LQAS) on monthly basis





# Recommendation



- There is a need for strengthening the regular and need-based supportive supervision and mentorship for CHIS low performing health posts
  - Strong linkage between HPs and HCs for the close support
  - Developing strong leadership and commitment to assure ownership
  - Continuing moving toward digitalization of the CHIS (eCHIS)
- Sharing good practices at the best performing sites
  - Identification and dissemination of best practices
- Further explanation for the observed level of implementation



# Acknowledgement



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